

#### **Terms of Use Agreement**

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## 3.1. User Content

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All goods and services offered for sale on the GIFP Institute Websites (collectively, "Products") are guaranteed by the manufacturer, licensor or distributor against defects in material and workmanship for 30 days from the date of purchase. Within that time period, you must contact Customer Service (serivce@gifp.org) and we will coordinate attempts to correct, repair, replace or return for the defective Product.

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You may return unopened printed books within 30 days of delivery for a full refund less shipping cost and a \$30USD processing fee. Items should be returned in their original product packaging.

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Given the flexibility offered by GIFP Institute examination policy, all GIFP Institute programs Application and Certification/ Certificate Fees are considered a final sale and non-refundable or transferable under any circumstances.

# 7.3. Event Refund



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## DMCA Agent

#### **GIFP** Institute

Suite 1213, 469 Seventh Avenue, New York, NY, 10018

Phone: +1 (917) 291-5538

# E-mail: law@gifp.us.org

To be effective under the DMCA, the notice must be a written communication and must include all of the following:

• A physical or electronic signature of the person authorized to act on behalf of the owner of the





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